

Emergency Accommodation Terms of Use:

Please read the following information carefully.

The emergency accommodation is a paid service provided by the Studierendenwerk Freiburg. **This service is only open to students who are new to Freiburg.**

You will receive your place in the emergency accommodation for a fee of 10 euros per night and for that a one-time fee of 120 euros (including key deposit of 20 euros) has to be paid in the beginning. The fee, minus the overnight costs, is refunded upon check out from the emergency accommodation if no damage has occurred.

Registration:

The data collected during registration will be saved. The storage complies with data protection.

Confirmation of the move into the emergency accommodation:

One day before your specified move-in date to the emergency accommodation, you need to confirm your registration once again. Only then your place is saved. In very rare cases there may be an overbooking of the emergency accommodation capacity, so we still can't guarantee your place one hundred percent. After reconfirmation, you will receive detailed information about the location and time of your move-in.

Moving into the emergency accommodation:

Upon your arrival, you need to present

- **your admission or matriculation certificate**
- **and your ID card!**

In addition, you have to pay the fee of **120 euros in cash.**

Info emails:

You will receive reminder and info emails regarding the emergency accommodation. The messages always relate to your inquiry and are not advertisement emails.

In addition, the **maximum duration** of overnight stays per person in the emergency accommodation is supposed to be 10 days. Extensions in individual cases are only possible if there are enough free sleeping places available and can only be assigned by certain individuals, given that the person visited the *emergency accommodation (NU)-Buddys* in the info store of the SWFR at least one day before the expiration of the maximum overnight stay. Normally, the *NU-Buddys* offer consultations with an appointment always on Tuesday, Thursday, Friday from 4:00 PM to 6:00 PM in the info store of the SWFR // Baslerstr.2, Freiburg.