

Emergency Accommodation Terms of Use:

Please read the following information carefully.

The emergency accommodation is a chargeable offer from Studierendenwerk Freiburg (SWFR). **Only students who are new to Freiburg and have been admitted to or are enrolled at one of the following universities are eligible to move in:**

Albert-Ludwigs-Universität, Pädagogische Hochschule, Hochschule für Musik, Evangelische Hochschule, Katholische Hochschule, Hochschule Offenburg, Hochschule für öffentliche Verwaltung Kehl, Hochschule Furtwangen, DHBW Villingen-Schwenningen, DHBW Lörrach

You can stay in the emergency accommodation for a fee of 10 euros per night, payable on site by debit or credit card only. At check-in, you can choose how many nights you would like to stay (up to a maximum of 10 nights) and pay for them in advance. If you check out earlier than planned, the cost of any unused nights will be refunded latest within one week after your departure.

Registration:

The data collected during registration will be saved. The storage complies with data protection.

Confirmation of the move into the emergency accommodation:

One day before your specified move-in date to the emergency accommodation, you need to confirm your registration once again. Only then your place is saved. In very rare cases there may be an overbooking of the emergency accommodation capacity, so we still can't guarantee your place one hundred percent. After reconfirmation, you will receive detailed information about the location and time of your move-in.

Moving into the emergency accommodation:

Upon your arrival, you need to present:

- your **letter of admission or enrollment or study certificate**
- your **ID card**
- **debit card or credit card** for cashless payment of your accommodation fee on site

Info emails:

You will receive reminder and info emails regarding the emergency accommodation. The messages always relate to your inquiry and are not advertisement emails.

Please note:

The **maximum duration** of overnight stays per person in the emergency accommodation is supposed to be 10 nights.

Extensions **in exceptional cases** are only possible if there are enough free sleeping places available. In addition, it is required that you have previously made use of the open consultation hours for support with finding accommodation at the Info Center – no appointment necessary, waiting times possible. (Mon–Fri, 9 am–1 pm; Basler Straße 2, 79100 Freiburg)

Extensions can only be made by the student assistants of the emergency accommodation, given that you appear **at the latest on the day of your check-out during the office hours of the student assistants of your emergency accommodation.**

Important: You will receive a pink-colored key receipt when you move in. Please make sure you keep this! With the key receipt, you can register as a new citizen of Freiburg.